

NCP Annual Reporting Questionnaire 2025

A. CONTACT INFORMATION

Please provide the names, titles and contact information of all the people to be included in the contacts list on the ONE Community. **If relevant, list the NCP's primary contact first.**

Names, job titles and emails of all people to be included:

Alibek Raipov – Director, email:
A.Raipov@eri.kz
 Togzhan Bolatbek – Senior expert, email:
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 Azhar Alisheva – Senior expert, email:
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B. INSTITUTIONAL ARRANGEMENTS

(a) Structure, location and composition of the NCP

1. What is the structure of the NCP?

Multipartite

1a. Did the structure of the NCP change in 2025? If yes, please provide details in the comment box at the end of this section.

No

2. Who are the staff of the NCP?

Please describe the functions of the NCP staff

The National Contact Point (NCP) consists of a collegial body and a Secretariat. The NCP is chaired by the Minister of National Economy of the Republic of Kazakhstan. The NCP is composed of core members and expert members. The core members form a permanent collegial body and include Vice Ministers of the Ministry of National Economy of the Republic of Kazakhstan, the Ministry of Justice, the Ministry of Foreign Affairs, a Deputy Chairperson of the National Chamber of Entrepreneurs “Atameken”, as well as a representative of the public foundation Center for Legal Policy Research. The number of core members does not exceed five. Expert members are appointed on a case-by-case basis, depending on the subject matter of the alleged breaches of the OECD Guidelines. Expert members include representatives of relevant line ministries and organisations, Anti-Corruption Service of the National Security Committee of the Republic of Kazakhstan, trade union representatives, and non-

	<p>governmental organisations. Core members are responsible for decision-making on the NCP's activities, including the handling of specific instances and the approval of the NCP's procedures and internal documents. Expert members participate in the consideration of cases based on sectoral relevance.</p>	
3a. If the NCP structure (excluding advisory body) includes business members, please list them.	Yes	National Chamber of Entrepreneurs "Atameken" – Main member staff.
3b. If the NCP structure (excluding advisory body) includes trade union members, please list them.	Yes	Kazprofmetal Trade Union (upon agreement) – Expert member staff; Federation of Trade Unions of the Republic of Kazakhstan (upon agreement) – Expert member staff.
3c. If the NCP structure (excluding advisory body) includes civil society members, please list them.	Yes	Civil Alliance of Kazakhstan (Association of Legal Entities) – Expert member staff; Legal Policy Research Centre (LPRC) - Main member staff.
3d. If the NCP structure (excluding advisory body) includes government members, please list them and the ministry/department/agency they represent.	Yes	Ministry of the National Economy of the Republic of Kazakhstan – Main member staff; Anti-Corruption Service of the National Security Committee – Expert member staff; (upon agreement) – Expert member staff; Ministry of Labour and Social Protection of the Population

	<p>of the Republic of Kazakhstan (upon agreement) – Expert member staff; Ministry of Trade and Integration of the Republic of Kazakhstan (upon agreement) – Expert member staff; Academy of Law Enforcement Agencies under the Prosecutor General’s Office of the Republic of Kazakhstan (upon agreement) – Expert member staff</p>
<p>3e. Other NCP members, if applicable:</p>	<p>Centre for Trade Policy Development “QazTrade” - Expert member staff; Federation of Trade Unions of the Republic of Kazakhstan - Expert member staff; Kazakhstan Confederation of Labour Public Association “Tax Culture Development” - Expert member staff; Chamber of Tax Consultants - Expert member staff; Union of Organisations of Tax Consultants and Experts in Taxation, Audit and Accounting - Expert member staff; Consumer Rights Protection Public Association “Adal” - Expert member staff; Transparency Kazakhstan (Public Foundation) - Expert member staff; Kazakhstan Waste Management Association “KazWaste” - Expert member staff; Kazakhstan Association of Regional Environmental Initiatives “EcoJer” - Expert member staff; Kazakhstan Association of Automation and Robotics - Expert member staff;</p>
<p>4. Where is the NCP located (indicate the location of the Secretariat if the NCP is not single-agency)?</p>	<p>Ministry of the National Economy of the Republic of Kazakhstan</p>
<p>In which department of the ministry or agency?</p>	<p>JSC “Economic Research Institute”</p>
<p>Did the location of the secretariat change in 2025?</p>	<p>No</p>
<p>5. Has the NCP been established through a legislative, regulatory or administrative instrument (e.g. a statute, a decree, a ministerial</p>	<p>Decree, order or similar</p>

decision)?	
<p>If yes, please provide the name and date of this instrument, and a link if available. If no link is available, you may upload as an annex.</p>	<p>Resolution of the Government of the Republic of Kazakhstan dated November 12, 2012 No. 1453 "On determining the body responsible for the implementation of the functions of the National Contact Center in accordance with the practice of the countries of the Organization for Economic Cooperation and Development". Link to the document: http://adilet.zan.kz/rus/docs/P1200001453#z1</p>
<p><i>Additional comments on Structure, location and composition of the NCP</i> The institutional structure, location and composition of the NCP remained unchanged during the reporting year. The NCP continues to operate in accordance with its established mandate and administrative arrangements, with the Secretariat performing its functions within the existing organisational framework.</p>	
<p>(b) Advisory body</p>	
<p>6. Does the NCP have one or several <u>advisory bodies</u>?</p>	<p>Yes</p>
<p>If yes, was the advisory body added/modified in 2025? Please describe.</p>	<p>No</p>
<p>If the NCP has several advisory bodies, please specify.</p>	<p>The composition of the NCP is divided into the main and expert advisory bodies. The main composition of the NCP is a permanent collegial composition consisting of vice-ministers of the Ministry of National Economy, Justice of Foreign Affairs, Deputy Chairman of the National Chamber of Entrepreneurs "Atameken" and the public foundation "Legal Policy Research Center" in the number of no more than 5 (five) people. The expert composition of the National Contact Point (NCP) is formed on an ad hoc basis, depending on the subject matter of the alleged violations of the OECD Guidelines for Multinational Enterprises. It includes representatives of relevant sectoral organisations and public authorities, anti-corruption bodies, trade unions, business associations, and civil society organisations.</p> <p>The expert composition include representatives of the following institutions (upon agreement):</p> <ul style="list-style-type: none"> • Anti-Corruption Service of the National Security

	<p>Committee of the Republic of Kazakhstan (First Deputy Chairperson);</p> <ul style="list-style-type: none"> • Ministry of Labour and Social Protection of the Republic of Kazakhstan (Vice Minister); • Ministry of Trade and Integration of the Republic of Kazakhstan (Vice Minister); • Department of International Cooperation of the Ministry of Trade and Integration of the Republic of Kazakhstan (Director); • Academy of Law Enforcement Agencies under the Prosecutor General's Office of the Republic of Kazakhstan (Vice-Rector); • Joint Stock Company "Centre for Trade Policy Development 'QazTrade'" (Deputy Chief Executive Officer); • Sectoral Mining and Metallurgical Trade Union "Kazprofmetall" (Chairperson); • Republican Association of Trade Unions "Federation of Trade Unions of the Republic of Kazakhstan" (Deputy Chairperson); • Republican Trade Union Association "Kazakhstan Confederation of Labour" (Advisor to the Secretary General); • Public Association "Tax Culture Development" (Director); • Public Association "Chamber of Tax Consultants" (Chairperson of the Management Board); • Association of Legal Entities "Union of Organisations of Tax Consultants and Experts in Taxation, Audit and Accounting" (Chairperson of the Management Board); • Consumer Rights Protection Public Association "Adal" (President); • Public Foundation
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	<p>“Transparency Kazakhstan” (Executive Director);</p> <ul style="list-style-type: none"> • Association of Legal Entities “Kazakhstan Waste Management Association ‘KazWaste’” (Executive Director); • Association of Legal Entities “Kazakhstan Association of Regional Environmental Initiatives ‘EcoJer’” (Executive Director); • Association of Legal Entities “Kazakhstan Association of Automation and Robotics” (President). <p>Main members decide on most issues, ranging from the review of specific instances to the approval of NCP working procedures and internal documents. Expert members are called upon to deal with specific instances by industry.</p>
<p>If yes, please describe the advisory body(ies)’ functions (e.g. advising on promotion, on specific instance handling in general, on individual cases, providing <u>oversight</u>, etc.)</p>	<p>The advisory body supporting the National Contact Point (NCP) performs a consultative and expert support role aimed at facilitating the effective implementation of the OECD Guidelines for Multinational Enterprises and strengthening stakeholder engagement.</p> <p>The advisory body provides non-binding advice on the promotion and dissemination of responsible business conduct standards, awareness-raising activities, and general procedural aspects of the NCP’s work. It contributes to discussions on stakeholder dialogue, cooperation formats, and, where appropriate, approaches to consultation and mediation, in line with the OECD Guidelines.</p> <p>In addition, the advisory body supports inter-agency and multi-stakeholder coordination, helping to promote policy coherence on responsible business conduct across relevant public institutions, business representatives and social partners.</p> <p>The advisory body operates in an advisory and oversight capacity and does not carry out day-to-day operations. Procedural handling of specific instances, including assessments and follow-up, is conducted by the NCP Secretariat,</p>

	while collective decisions are taken by the NCP in accordance with the OECD Guidelines and Procedural Guidance.	
If the advisory body includes business members, please list them.	Yes	National Chamber of Entrepreneurs “Atameken” – Main member staff.
If the advisory body includes trade union members, please list them.	No	Kazprofmetal Trade Union (upon agreement) – Expert member staff; Federation of Trade Unions of the Republic of Kazakhstan (upon agreement) – Expert member staff.
If the advisory body includes civil society members, please list them.	No	Civil Alliance of Kazakhstan (Association of Legal Entities) – Expert member staff; Legal Policy Research Centre (LPRC) - Main member staff.
If the advisory body includes government members, please list them and the ministry/department/agency they represent.	No	Ministry of the National Economy of the Republic of Kazakhstan – Main member staff; Ministry of Justice of the Republic of Kazakhstan - Main member staff; Ministry of Foreign Affairs of the Republic of Kazakhstan – Main member staff; Anti-Corruption Service of the National Security Committee – Expert member staff; (upon

		<p>agreement) – Expert member staff; Ministry of Labour and Social Protection of the Population of the Republic of Kazakhstan (upon agreement) – Expert member staff; Ministry of Trade and Integration of the Republic of Kazakhstan (upon agreement) – Expert member staff; Academy of Law Enforcement Agencies under the Prosecutor General’s Office of the Republic of Kazakhstan (upon agreement) – Expert member staff</p>
<p>Other advisory body members, if applicable:</p>	<p>No</p>	
<p>If yes, please indicate how many times the advisory body(ies) has met in 2025</p>	<p>Four</p>	
<p>7. If an advisory body provides oversight, please describe the oversight procedure</p>	<p>The advisory and oversight functions related to the National Contact Point (NCP) are exercised within the established institutional framework of the Ministry of National Economy of the Republic of Kazakhstan, to which the NCP is subordinated. The Minister of National Economy acts as the Chair of the NCP.</p> <p>Oversight is carried out through reporting on the NCP’s activities to the Ministry, coordination and endorsement of work plans and promotion activities, and the formulation of observations or recommendations aimed at improving the organisational and procedural functioning of the NCP.</p> <p>This oversight is administrative and institutional in nature and does not involve the review of individual specific instances, assessment of compliance with the OECD</p>	

	Guidelines, or interference in case-related decision-making. All decisions concerning the handling of specific instances remain within the exclusive mandate of the NCP, in line with the OECD Guidelines and Procedural Guidance.		
(c) Human and financial resources			
8. Does the NCP have dedicated <u>full-time staff</u> ? <i>If yes, please indicate the number.</i>	No	Functions are performed on a part-time basis in addition to primary duties.	
9. Does the NCP have dedicated <u>part-time staff</u> ? <i>If yes, please indicate in the second box the number of part-time staff members and in the third box the percentage of time spent on NCP matters for each part-time staff member.</i>	Yes	3-4	50%
10. Have any full-time or part-time staff members joined the NCP during the year? <i>If yes, please indicate how many.</i>	Yes, both part-time and full-time staff members	2	
11. Have any full-time or part-time staff members left the NCP during the year? <i>If yes, please indicate how many.</i>	Yes, both part-time and full-time staff members	2	
12. Did the NCP have a <u>dedicated budget</u> this year?	Yes		
If no, were financial resources for promotional activities allocated on an ad hoc basis when requested by the NCP?	Choose an item.		
If no, were financial resources for specific instances allocated on an ad hoc basis when requested by the NCP?	Choose an item.		
13. During the year, did the human and financial resources available to the NCP allow it to:			
Handle specific instances in an efficient and timely manner	Yes		
Conduct promotion (organise events, produce materials, etc.)	Yes		
Provide support to efforts by their government to develop, implement, and foster coherence of policies to promote RBC.	Yes		
Attend NCP meetings at the OECD	Yes		
Attend events organised by other NCPs	No		
Attend events organised by stakeholders	Yes		
Attend events organised by other government entities	Yes		
Cover professional mediator fees or in-house mediator fees	No		
Conduct fact-finding research into specific instances	Yes		
If you answered no to any of the above, please specify	The expenses for hiring professional mediators are covered in accordance with the Law of the Republic of Kazakhstan «On mediation» and are not provided by the budget allocated for the work of NCP.		

<p><i>Additional comments on Human and financial resources:</i></p> <p>The NCP operates with a limited number of part-time staff whose functions are performed alongside primary institutional duties. Within the available human and financial resources, the NCP was able to effectively carry out its core functions, including handling specific instances, conducting promotional activities, supporting policy development processes related to responsible business conduct, and participating in official OECD NCP meetings. Participation in events organized by other NCPs during the reporting year was limited, primarily due to the absence of formal invitations and the prioritization of resources for official OECD meetings and nationally mandated activities. Travel and participation in international events are generally planned within established institutional procedures and budgetary frameworks. Where relevant, information on external events is communicated to the competent ministry so that the responsible department may consider participation, where appropriate. The NCP remains open to enhanced information-sharing and coordination regarding events organized by other NCPs, including advance notifications, which could facilitate broader peer learning and engagement within existing resource constraints.</p>	
(d) Reporting	
14. Does the NCP <u>report</u> to the executive on its activities?	Yes
If yes, how often?	Twice a year
15. Does the NCP <u>report</u> to the legislative body on its activities?	No
If yes, how often?	Choose an item.
16. Please indicate any other relevant transparency requirement (e.g. access to information or disclosure laws) applicable to the NCP in your country	All information relating to the activities of NCPs, including the status of specific instances is published on the official NCP website: https://eri.kz/en/Nacionalnyj_kontakt_nyj_centra/Ob_NKC/

C. INFORMATION AND PROMOTION	
(a) NCP website¹	
17. Does the NCP have a website? If yes, please provide the link in the second box.	Yes http://ncp.economy.kz https://www.gov.kz/memleket/entities/economy/activities/6109?lang=en
If yes, was the website created/renovated this year?	No major changes were made to the website in 2023.
18. Are the following items available on the NCP website?	
<i>Information about the Guidelines and the role of the NCP</i>	
The text of the Guidelines	Yes

¹ This includes dedicated NCP webpages as part of the Ministry's website.

A description of the Guidelines	Yes
The OECD Due Diligence Guidance Documents	Yes
Explanatory text about due diligence	Yes
OECD Recommendation on the Role of Government in Promoting Responsible Business Conduct	Yes
Ministerial Declaration on Promoting and Enabling Responsible Business Conduct in the Global Economy	No
Information on the NCP and its mandate	Yes
The NCP Annual Report submitted to the OECD	Yes
The NCP's Report to the executive and/or legislative (if applicable)	No
The NCP's peer review report (if applicable)	Yes
Information about specific instances	
Information on how to submit a specific instance	Yes
An online form to submit a specific instance	Yes
The NCP's case-handling procedures	Yes
All final statements since 2011	Yes
Information on promotional activities	
The NCP's promotional plan	Yes
Information on upcoming events promoting the Guidelines	No
Information on past events promoting the Guidelines	Yes
Contact information	
Information on how to make an enquiry to the NCP	Yes
A phone number to reach the NCP directly	Yes
An email address to reach the NCP directly	Yes
<p>Additional comments on NCP website: The NCP website provides comprehensive and up-to-date information in line with the OECD Guidelines and the NCP mandate. It includes detailed materials on the role and functions of the NCP, applicable procedures, access to remedy through the specific instance mechanism, relevant OECD instruments, and information on past and actual promotional activities. The website serves as the primary public communication channel ensuring transparency, accessibility and predictability of the NCP's work. At the same time, reporting on the overall functioning of the NCP, including activities implemented, tasks completed and progress achieved, is carried out in</p>	

<p>accordance with national institutional procedures through formal reporting to the supervising department of the Ministry of National Economy of the Republic of Kazakhstan. This approach ensures alignment with governmental accountability frameworks while maintaining public transparency through the NCP website.</p>		
(b) Promotion²		
19. Does the NCP have a promotional plan for the coming year(s)? If yes and it is public, please provide a link.	Yes	https://eri.kz/en/Nacionalnyj_kontaktnyj_centr/Plan_meroprijatij_NKC/ https://eri.kz/documents/OECD/Plans/NCP_Promotion_plan_2025-2027.pdf
20. Did the NCP organise or co-organise events to promote the Guidelines and/or the NCP during the year? <i>If yes, please provide details in table 1 in Annex 1.</i>	Yes	
21. Did the NCP make a presentation to promote the Guidelines and/or the NCP in events organised by others? <i>If yes, please provide details in table 2 in Annex 1.</i>	Yes	
22. Did the NCP make use of social media to communicate on NCP promotional activities during the year? If yes, please list the accounts from which the NCP posts.	Yes	Facebook: https://www.facebook.com/share/1FwwF4goGC/?mibextid=wwXlfr LinkedIn: https://www.linkedin.com/company/economic-research-institute/
If yes, how many posts were made to promote the NCP or the Guidelines?	1-5	
23. Did the NCP produce other materials to promote the Guidelines and/or the NCP during the year (includes: flyers, brochures, email campaigns, newsletters, videos, etc.)? <i>If yes, please provide details in table 3 in Annex 1.</i>	Yes	
24. Do the NCP or other government agencies make available any resources informing about avenues to access remedy, whether through the NCP or other mechanisms? Please provide details, if relevant.	Yes	Information on access to remedy through the NCP is made available through publicly accessible materials, including information on the NCP's mandate and procedures for submitting specific instances. Communication with the NCP is ensured through its official website and dedicated email channels. Such information is disseminated through official communication channels and outreach activities.
25. Did the NCP hold a <u>stakeholder meeting</u> during the year?	Yes	

² Attendance of NCP meetings held at the OECD and other OECD events such as the Global Forum on Responsible Business Conduct are not considered to be promotional activities.

26. Did the NCP promote the Guidelines among the business community during the year?	Yes
27. Did the NCP carry out any training on the Guidelines aimed at businesses during the year?	No
28. Did the NCP promote the Guidelines among NGOs during the year?	Yes
29. Did the NCP promote the Guidelines among trade unions during the year?	Yes
30. Did the NCP focus on any of the following during promotional activities during the year:	
OECD Due Diligence Guidance for Responsible Business Conduct	Yes
OECD Due Diligence Guidance for Responsible Supply Chains in the Garment and Footwear Sector	No
Due Diligence for Responsible Corporate Lending and Securities Underwriting and/or Responsible Business Conduct for Institutional Investors and/or Responsible Business Conduct Due Diligence for Project and Asset Finance Transactions	No
OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas	No
OECD Due Diligence Guidance for Meaningful Stakeholder Engagement in the Extractive Sector	No
OECD-FAO Guidance for Responsible Agricultural Supply Chains	Yes
<p><i>Additional comments on the section</i> Promotional activities: In line with the Promotion Plan of the NCP for 2025–2027, specifically under Objective 2 “Increase awareness and reach of the audience”, the development and dissemination of informational materials is envisaged on a quarterly basis. During the reporting year, while the Promotion Plan was undergoing formal approval by the supervising government authority and the core composition of the NCP, the Secretariat developed one informational brochure explaining the role and mandate of the NCP, the OECD Guidelines and relevant procedures. The brochure was published on the official NCP website and used as part of awareness-raising activities. Further production and regular dissemination of promotional materials are planned following the full endorsement of</p>	

the Promotion Plan.

D. SPECIFIC INSTANCES	
(a) NCP case-handling procedures for specific instances	
31. Does the NCP have <u>case-handling procedures</u> ?	Yes
Are the case-handling procedures aligned with the 2023 version of the Guidelines?	Yes
32. Are the case-handling procedures available online? <i>If yes, please provide a link in the second box. If no, please upload a copy of the case-handling procedures in the Additional Materials section at the end of the online questionnaire</i>	Yes https://eri.kz/en/Nacionalnyj_kontaktnyj_centr/Porjadok_rassmotrenija_obraschenij_v_NKC/
33. Were the NCP's case-handling procedures modified this year?	No
If yes, were stakeholders consulted?	No
(b) Specific instances in practice	
34. Has the NCP ever received a specific instance?	Yes
If yes, how many years ago did the NCP receive its most recent specific instance?	Within the last year
35. Does the NCP request feedback from the parties on the procedure following the conclusion of a specific instance?	Not applicable
36. Has the NCP staff undergone training in dispute resolution or problem solving during the year (e.g. mediation)?	No
37. Did the NCP conduct mediation this year?	No
If yes, who conducted the mediation?	Choose an item.
<i>Additional comments on the section Specific instances in practice</i> During the reporting period, the handling of specific instances was carried out in accordance with the OECD Guidelines and the NCP procedures. At the same time, further strengthening of the NCP's institutional capacity in the area of dispute resolution would be	

<p>beneficial. In particular, targeted training and professional development programmes in mediation and problem-solving techniques for NCP staff would support the effective use of good offices and mediation tools, enhance procedural quality, and ensure alignment with international best practices.</p>	
<p>(c) Reporting specific instances</p>	
<p>38. Did the NCP receive new specific instance submissions during the year? <i>If yes, please also provide details in Annex 2 of the NCP Annual Reporting Annex document to be uploaded at the end of the online questionnaire</i></p>	<p>Yes</p>
<p>39. Did the NCP <u>close</u> specific instances during the year? <i>If yes, please also provide details in Annex 2 of the NCP Annual Reporting Annex document to be uploaded at the end of the online questionnaire</i></p>	<p>No</p>
<p>40. Of the specific instances that were already <u>in progress</u> at the start of the year, are there any that are still ongoing at the end of the year? <i>If yes, please also provide details in Annex 2 of the NCP Annual Reporting Annex document to be uploaded at the end of the online questionnaire</i></p>	<p>Yes</p>
<p>41. Did the NCP <u>follow up</u> on a case during the year? <i>If yes, please also provide details in Annex 2 of the NCP Annual Reporting Annex document to be uploaded at the end of the online questionnaire</i></p>	<p>Yes</p>
<p>42. Is the OECD <u>case database</u> accurate and up to date with regard to cases handled by the NCP?³ If not, please provide details (missing cases, out of date entries, broken links, etc.) in the additional comments section below.</p>	<p>Yes</p>

³ To get the list of specific instances in the database, filter by your NCP.

43. Did the NCP submit keywords to be included in all specific instances available in the OECD case database? If not, please submit a <u>keyword reporting form</u> for each public specific instance.	N/A
<p><i>Additional comments on the section Reporting specific instances:</i></p> <p>During the reporting period, the NCP handled one specific instance, which remains ongoing. The submission underwent an initial assessment conducted by the NCP Secretariat in accordance with the OECD Guidelines and the NCP procedures. At the current stage, the case requires consideration by the core and expert compositions of the NCP to determine the appropriate next steps, including whether the case should be closed or proceed to further stages of the procedure.</p> <p>The NCP continues to follow up on the case in line with its mandate, ensuring procedural consistency, due process and coordination among relevant stakeholders.</p>	

E. PEER LEARNING AND PEER REVIEWS	
44. Did the NCP take part in the following activities with other NCPs during the year:	
Host a peer learning activity	No
Participate in peer learning activities hosted by other NCPs	No
Co-operate with other NCPs in handling specific instances	Yes
Provide mentoring/capacity building to another NCP	No
Participate in/host a meeting of regional network of NCPs (excluding during the NCP Meetings at the OECD)	No
Participate in a peer review as a peer reviewer NCP	No
Participate in a peer review as the NCP under review	No
45. Which topic would the NCP consider to be a priority to cover in a peer learning event?	Mediation and dispute resolution in the context of specific instances, including practical application of good offices, procedural consistency and effective stakeholder engagement. Additional priority areas include institutional capacity-building of NCPs, coordination with competent authorities, and approaches to strengthening access to remedy in line with the OECD Guidelines.

*Additional comments on the section **Peer-learning and peer reviews**:*

The Moroccan NCP has expressed its willingness to provide mentoring support to the Kazakhstan NCP, including peer advice and knowledge exchange. The Kazakhstan NCP welcomes this opportunity and considers continued peer mentoring and cooperation within the OECD NCP network as a valuable element for future institutional capacity-building.

F. SUPPORT FOR GOVERNMENT POLICIES TO PROMOTE RBC⁴

(a) Promotional work for policy coherence

46a. Did the NCP promote the Guidelines and/or the OECD due diligence instruments with trade and investment promotion agencies (or any government entity in charge of trade and investment support) during the year?	No
46b. Did the NCP promote the Guidelines and/or the OECD due diligence instruments among embassies abroad during the year?	Yes
46c. Did the NCP promote the Guidelines and/or the OECD due diligence instruments among development cooperation agency/professionals?	No
46d. Did the NCP promote the Guidelines and/or the OECD due diligence instruments among officials responsible for public procurement?	No
46e. Did the NCP promote the Guidelines and/or the OECD due diligence instruments among State-owned enterprises (or govt agency responsible for SOE management)?	No
46f. Did the NCP promote the Guidelines and/or the OECD due diligence instruments among other relevant government agencies during the year?	Yes
47. Did the NCP promote the Recommendation on the Role of Government in Promoting RBC among relevant government agencies during the year? Please specify.	No
48. Did the NCP carry out any activity to promote its role and mandate with other relevant government agencies during the year?	Yes
49. Beyond the NCP's work, to your knowledge, did your government establish any mechanisms for dialogue and engagement with relevant stakeholders on RBC-related policies and issues? If yes, please describe.	Yes. Beyond the work of the NCP, Kazakhstan has established a number of institutional mechanisms that facilitate dialogue and engagement with relevant stakeholders on responsible business conduct-related policies and issues. These mechanisms include the Human Rights Ombudsman (Commissioner for Human Rights) and the Business Ombudsman (Commissioner for the Protection of Entrepreneurs' Rights) , which provide structured platforms for dialogue between

⁴ Paragraph 54-55 of the Commentaries on the Implementation Procedures of the OECD Guidelines for Multinational Enterprises on Responsible Business Conduct: "The Decision recognises the support NCPs can provide in the development, administration and coherence of government policies and programmes that promote responsible business conduct, where appropriate and in agreement with relevant government agencies. I [...]."

	<p>public authorities, businesses and affected stakeholders, including on issues related to labour rights, fair treatment, administrative practices and access to remedy.</p> <p>In addition, the National Chamber of Entrepreneurs “Atameken” serves as a key institutional forum for engagement with the business community. Through its consultative bodies and policy dialogue mechanisms, Atameken facilitates discussions on business conduct, regulatory practices and corporate responsibility. The Chamber has also developed and promotes a Code of Ethics, which contributes to the dissemination of ethical standards and responsible business practices among enterprises.</p> <p>Together, these mechanisms complement the work of the NCP by supporting ongoing stakeholder dialogue, awareness-raising and policy discussions on RBC-related issues at the national level.</p>
<p><i>Additional comments on the section Promotional work for policy coherence:</i></p> <p>During the reporting year, the NCP supported government efforts to promote responsible business conduct through institutional coordination, policy dialogue and advisory engagement, in line with its mandate.</p> <p>Promotion of the OECD Guidelines and due diligence instruments among embassies abroad was carried out through formal diplomatic channels, in cooperation with the Ministry of Foreign Affairs of the Republic of Kazakhstan. In particular, the NCP addressed relevant matters to the MFA, which facilitated communication with foreign diplomatic missions in the context of a specific instance and related RBC considerations.</p> <p>In addition, the NCP conducted an online consultative meeting with the Commissioner for the Protection of Entrepreneurs’ Rights (Business Ombudsman). During this consultation, the NCP presented the OECD Guidelines for Multinational Enterprises, the role and mandate of the NCP, and discussed the relevance of responsible business conduct standards for grievance prevention, dialogue and access to remedy for businesses and affected stakeholders.</p> <p>Engagement with other policy areas, including trade and investment promotion, public procurement, development cooperation and state-owned enterprises, was not pursued through standalone promotional activities during the reporting period. This reflects a phased and coordinated approach aligned with ongoing intergovernmental processes and the development of national policy frameworks.</p> <p>At the same time, the NCP actively promoted its role and mandate among relevant government agencies through participation in interagency consultations, analytical input and policy discussions on responsible business conduct and business and human rights. These efforts contributed to strengthening institutional awareness and policy coherence, while laying the groundwork for broader engagement across</p>	

additional policy domains in future reporting periods.		
(b) Engagement with relevant officials		
<p>50. Is the NCP involved in any intergovernmental coordination mechanism regarding policy areas covered by the Guidelines and/or relevant for RBC? <i>If yes, please provide a short description of these mechanisms and the NCP's participation therein. Please also mention in case you are aware of any coordination mechanisms related to RBC that the NCP is not a part of.</i></p>	Yes	<p>During 2024–2025, the activities of the National Contact Point (NCP) of the Republic of Kazakhstan focused on providing methodological and institutional support to the development of the National Action Plan on Business and Human Rights (NAP BHR) and on promoting the implementation of international responsible business conduct standards within national policy and practice. In this context, the NCP contributed as a coordination and analytical platform facilitating intergovernmental cooperation and stakeholder dialogue. The NCP Secretariat participated in the work of an intergovernmental working group established to develop proposals for the NAP BHR, contributing to discussions on key policy areas relevant to the OECD Guidelines and responsible business conduct.</p>
<p>51. Does the NCP coordinate its action / cooperate with other state-based non-judicial grievance mechanisms (e.g. NHRI, due diligence regulation supervisory authority, etc.),</p>	Yes	<p>Beyond the work of the NCP, Kazakhstan has established</p>

<p>for example through a policy strategy to enable access to remedy? <i>If yes, please explain how.</i></p>		<p>institutional mechanisms that facilitate dialogue and engagement with stakeholders on responsible business conduct-related policies and issues. These include the Commissioner for the Protection of Entrepreneurs' Rights (Business Ombudsman), which provides a structured channel for addressing concerns related to business practices, administrative procedures and access to non-judicial remedies. In addition, the National Chamber of Entrepreneurs "Atameken" serves as a key institutional platform for dialogue between the government and the business community. Through its consultative bodies and policy dialogue mechanisms, Atameken facilitates discussions on business conduct, regulatory practices and corporate responsibility. The Chamber has also developed and promotes a Code of Ethics, contributing to the dissemination of ethical standards and responsible business practices among enterprises. These mechanisms complement the role of the NCP by supporting stakeholder engagement,</p>
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		awareness-raising and policy dialogue in the area of responsible business conduct.
52. Did the NCP share statements, data and other insights with: Please provide details for each selection.		
Officials responsible for public procurement.	No	
Officials responsible for foreign trade and investment support (including trade missions).	Yes	
Officials responsible for SOEs.	No	
Other relevant government agencies (including other state-based non-judicial grievance mechanisms).	Yes	
53. Did the NCP inform officials responsible for reviewing eligibility for government support and services* of companies' involvement/engagement in specific instances? *(e.g. trade advocacy, economic diplomacy, export credits or other benefits)	Other, specify. The NCP informed relevant officials through diplomatic channels in relation to a specific instance, in line with its mandate and confidentiality requirements.	
54. Please identify any specific initiatives/good practices in your country, involving RBC and other policy areas like public procurement, trade and investment, and/or SOEs.	<p>In Kazakhstan, a number of initiatives and good practices support the integration of responsible business conduct (RBC) into related policy areas, including public governance, trade and investment, and the state-owned enterprise (SOE) sector. These efforts include intergovernmental initiatives aimed at developing the National Action Plan on Business and Human Rights, which seeks to strengthen policy coherence and align business practices with international standards across key socio-economic areas. According to the OECD report “<i>Responsible Business Conduct for Sustainable Infrastructure in Kazakhstan, Mongolia and Uzbekistan</i>”, Kazakhstan has been recognised by the Organisation for Economic Co-operation and Development as a regional leader in advancing RBC, reflecting progress in institutionalising RBC principles and embedding them within the national policy framework. OECD assessments highlight a coordinated and cross-sectoral approach, encompassing initiatives in occupational safety, environmental modernisation, decarbonisation, human capital development and the promotion of ESG practices. Examples of good practices also include government-led programmes promoting workplace safety, environmental policies incentivising the adoption of best available techniques, and investment frameworks supporting sustainable infrastructure development. In addition, the role of the sovereign wealth fund Samruk-Kazyna has been highlighted as a key institutional</p>	

	<p>mechanism facilitating the integration of RBC and ESG principles within the SOE sector, thereby contributing to greater policy coherence across public procurement, trade and investment policy, and state ownership practices.</p>
<p>55. Please include any other examples of policy support activities.</p>	<p>Kazakhstan has introduced a number of initiatives and good practices that support the integration of responsible business conduct across related policy areas, including public governance, investment, and the state-owned enterprise sector.</p> <p>These include:</p> <ul style="list-style-type: none"> • Human rights and labour policy frameworks, notably the Action Plan on Human Rights and the Rule of Law approved by Presidential Decree No. 409 (2023), which promotes labour rights protection, transparency and preventive approaches consistent with RBC principles. • Occupational safety and health policies, including the implementation of the <i>Vision Zero</i> concept and the adoption of the Safe Labour Concept (2024–2030), supporting preventive risk management and responsible employment practices. • Environmental modernisation instruments, such as incentives for enterprises applying Best Available Techniques (BAT), including regulatory and fiscal measures encouraging cleaner production and environmental responsibility. • SOE governance practices, particularly within the sovereign wealth fund Samruk-Kazyna, which applies ESG-oriented corporate governance standards, non-financial reporting and supplier engagement policies aligned with responsible business conduct principles. • Investment and infrastructure policies, including mechanisms such as “Tariff in exchange for investment”, which promote transparency, long-term investment planning and accountability in infrastructure and energy sectors.

<p><i>Additional comments on the section Engagement with relevant officials:</i></p> <p>Engagement with relevant officials during the reporting year was carried out in line with the NCP's advisory mandate and established procedures. Interaction with government entities took place primarily through consultations, analytical exchanges and coordination on RBC-related policy initiatives, including cooperation facilitated through the Ministry of National Economy of the Republic of Kazakhstan and, where relevant, through intergovernmental working mechanisms.</p> <p>This approach ensured information-sharing and awareness-raising on the OECD Guidelines and the role of the NCP, while respecting existing institutional competencies. At the same time, the current arrangements provide a basis for further strengthening structured engagement and coordination with relevant officials as RBC-related policies and initiatives continue to evolve.</p>	
<p>(c) RBC policy landscape and the role of the NCP</p>	
<p>56. Does the NCP follow and/or provide input, or is the NCP consulted, on policy or regulatory developments to promote RBC? <i>If yes, please provide a short explanation of how this is done in practice.</i></p>	<p>Yes</p> <p>The NCP follows and contributes to policy and regulatory developments aimed at promoting responsible business conduct. In practice, this is carried out through analytical and methodological input, participation in intergovernmental coordination mechanisms, and consultative engagement in policy discussions related to business and human rights, due diligence and corporate responsibility. The NCP has contributed to the development of policy and soft-law instruments, including proposals under the National Action Plan on Business and Human Rights and a draft Declaration on Responsible Business</p>

		Conduct, thereby supporting the integration of international OECD and UN standards into national policy frameworks.
57. Have the Guidelines, and/or the OECD due diligence instruments, and/or the Recommendation on the Role of Government in Promoting RBC been referred to in national legislation/regulations/policies/economic agreements/action plans in force or in development?	Yes	
A reference was included in a legislation, regulation, policy or economic agreement pertaining to:	Other	
If yes, please provide a short summary and a link to the legislation/regulations/policies/economic agreements. <i>If a link is not available, please upload a copy of the legislation in the Additional Materials section at the end of the online questionnaire</i>		References to international standards relevant to responsible business conduct are reflected in national policy documents currently in force. In particular, the Presidential Decree No. 409 of 8 December 2023 approving the Action Plan on Human Rights and the Rule of Law establishes a policy framework aimed at strengthening corporate responsibility, protecting labour rights, promoting due diligence-related approaches and improving access to remedy. These priorities are consistent with the objectives of the OECD Guidelines for Multinational Enterprises and OECD due diligence instruments and provide a policy basis for their further integration through sectoral initiatives and action plans under development. https://adilet.zan.kz/rus/docs/U2300000409
If yes, was the NCP involved in and/or consulted during the development of the legislation/regulations/policies/economic agreements?	Yes	
If yes, does the legislation/regulations/policies/economic agreements make reference to the NCP/give a role to the NCP in its implementation?		Yes. While the current legislation and policy documents do not formally assign an implementation role to the NCP, the NCP played a coordinating role during the development of recommendations under the National Action Plan on Business and Human Rights. In particular, draft and working documents envisaged the NCP as a responsible entity for coordination tasks, including the facilitation of consultations, collection and consolidation of inputs, coordination of discussions and voting processes, as well as monitoring and reporting on the implementation of agreed recommendations. These roles were proposed at the preparatory and consultative stages and are subject to formal institutional endorsement.

58. Which of the following mechanisms or policies exist in your country to provide access to remedy to affected persons?	<i>Other administrative authorities (e.g. consumer authorities, labour inspectorates, environmental agencies, etc.)</i>
<p><i>Additional comments on RBC policy landscape and the role of the NCP:</i> The responsible business conduct (RBC) policy landscape in Kazakhstan is characterised by the presence of established judicial and administrative mechanisms providing access to remedy, including courts, labour inspectorates, consumer protection authorities and environmental agencies. In addition, specialised institutions contribute to addressing grievances related to business conduct and human rights.</p> <p>These include the National Human Rights Institution and the Human Rights Ombudsperson, which address alleged human rights violations affecting individuals, as well as the Commissioner for the Protection of Entrepreneurs' Rights (Business Ombudsperson), which focuses on the protection of the rights and legitimate interests of business entities.</p> <p>Within this institutional framework, the National Contact Point (NCP) plays a complementary and facilitating role. The NCP contributes to the promotion of the OECD Guidelines and due diligence standards, supports policy dialogue and stakeholder engagement, and provides a non-judicial platform for awareness-raising and coordination. The NCP's activities are aimed at strengthening coherence across the RBC policy landscape while avoiding duplication of mandates of judicial bodies, supervisory authorities or ombudsperson institutions.</p>	

G. CHALLENGES	
59. Has the NCP faced any particular challenge(s) it would like to highlight this year?	<p>During the reporting year, the NCP continued its work in a stable and consistent manner, while identifying several areas for further strengthening.</p> <p>In particular, the NCP noted that engagement of public authorities and other responsible stakeholders in NCP-led processes remains uneven, reflecting different levels of familiarity with the advisory mandate and functions of the NCP. In some cases, this affected the pace of follow-up on RBC-related initiatives, including recommendations developed under the National Action Plan on Business and Human Rights (NAP/BHR) process, which are subject to intergovernmental coordination and formal decision-making procedures.</p> <p>At the same time, the Secretariat identified opportunities to further strengthen institutional capacity, including through additional training and professional development activities aimed at enhancing expertise in responsible business conduct, due diligence, mediation, and</p>

	<p>stakeholder engagement. Addressing these areas is expected to support more effective policy integration and implementation in the future.</p> <p>Overall, the NCP's work progressed in line with its mandate, with ongoing efforts focused on consolidating partnerships, strengthening capacities, and ensuring alignment with the OECD Guidelines and related international standards.</p>
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G. 50th Anniversary of the Guidelines	
60. Is the NCP planning any promotional activity in relation to the 50 th Anniversary of the Guidelines?	Yes
If yes, please provide details on the planned activity.	<p>The NCP plans to mark the 50th Anniversary of the OECD Guidelines for Multinational Enterprises through targeted awareness-raising and analytical activities integrated into its ongoing programme of work for 2025–2027. Planned activities include:</p> <ul style="list-style-type: none"> • the organisation of a Central Asia–focused regional forum, potentially structured as a thematic roundtable or seminar, dedicated to the evolution and contemporary relevance of the OECD Guidelines, with particular emphasis on responsible business conduct, due diligence, and business and human rights in the Central Asian context; • analytical and communication outputs (policy briefs, expert commentary, and informational materials) highlighting the role of the Guidelines in shaping national policy discussions and institutional practices; • the integration of anniversary-related content into existing outreach and capacity-building activities of the NCP, including engagement with government bodies, business associations, academia and civil society.
If yes, does the NCP anticipate asking the Secretariat to engage in the event?	<p>Yes. The NCP anticipates inviting the OECD Secretariat to engage in the planned activity, subject to the finalisation of the concept, format and timeline of the event. At the current stage, the modalities of engagement are under consideration, and a formal invitation will be submitted once the programme and logistical arrangements are confirmed.</p>
Please specify the proposed engagement of the Secretariat (a formal invitation for participation should still be sent to confirm availability).	<p>The proposed engagement of the Secretariat may include:</p> <ul style="list-style-type: none"> • participation as a speaker or expert

	<p>contributor (in-person or online);</p> <ul style="list-style-type: none">• provision of substantive input on the historical development of the Guidelines and current OECD priorities on responsible business conduct;• contribution to discussion panels or Q&A sessions with national stakeholders. <p>A formal invitation will be sent to the Secretariat in due course to confirm availability and the preferred format of engagement.</p>
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Annex

Please enter country name of NCP:	Kazakhstan
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PART 1: NCP PROMOTION

Please provide information on the events organised or co-organised by the NCP (Table 1), events in which the NCP has participated (Table 2) to promote the NCP itself, Guidelines and related due diligence guidance. Please provide information about non-event promotional activity in Table 3.

Please add the indicated information in the table below. Any links to recordings or announcements from events may be included in the comments box. They may also be uploaded as documents with the Annex.

Please add additional lines if needed. (Right click and select insert rows. The selection fields can be copied and pasted into the new rows)

TABLE 1

NCP-organised and co-organised events to promote the Guidelines and/or the NCP

Title	Date (dd/mm/yy yy)	Location	Type of event	Size of audience	Organised or co-organised? If co-organised, include details of the co- organiser in comments box	Targeted audience <i>Select all that apply.</i>	Theme/Comments <i>e.g. the OECD Guidelines, the NCP activities on sector due diligence guidance documents, etc.</i>
Consultative meeting with the Federation of Trade Unions of the Republic of Kazakhstan (FPRK) on OECD Guidelines and RBC	30-Jul-2025	Astana	Meeting	<10	Organised	<input type="checkbox"/> Business <input type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input type="checkbox"/> Government <input type="checkbox"/> Other, please specify	Promotion of the OECD Guidelines for Multinational Enterprises, labour rights, responsible business conduct, and the role of mediation as a non-judicial dispute resolution mechanism. Discussion focused on social dialogue and future cooperation with trade unions.

Consultative meeting with the Committee for Civil Society Affairs of the Ministry of Culture and Information	22-Aug-2025	Astana	Meeting	<10	Organised	<input type="checkbox"/> Business <input type="checkbox"/> NGOs <input type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input type="checkbox"/> Other, please specify	Presentation of the mandate and procedures of the NCP and the OECD Guidelines. Discussion focused on strengthening cooperation with civil society and integrating NGOs into RBC awareness-raising activities.
Educational seminar on the OECD Guidelines for Multinational Enterprises Al-Farabi KazNU	19-Sep-2025	Almaty	Other	10-50	Organised	<input type="checkbox"/> Business <input type="checkbox"/> NGOs <input type="checkbox"/> Trade Unions <input checked="" type="checkbox"/> Academia <input type="checkbox"/> Government <input type="checkbox"/> Other, please specify	OECD Guidelines for Multinational Enterprises, responsible business conduct, due diligence, the role of the NCP, mediation and reputational risk management. Case-based discussion and interactive learning format.
Educational seminar on the OECD Guidelines for Multinational Enterprises NARXOZ University	19-Sep-2025	Almaty	Other	10-50	Organised	<input type="checkbox"/> Business <input type="checkbox"/> NGOs <input type="checkbox"/> Trade Unions <input checked="" type="checkbox"/> Academia <input type="checkbox"/> Government <input type="checkbox"/> Other, please specify	OECD Guidelines for Multinational Enterprises, responsible business conduct, due diligence, the role of the NCP, mediation and reputational risk management. Case-based discussion and interactive learning format.
Consultation with an individual applicant on OECD specific instance procedures	22-Sep-2025	Astana	Meeting	3	Organised	<input type="checkbox"/> Business <input type="checkbox"/> NGOs <input type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input type="checkbox"/> Government <input checked="" type="checkbox"/> Other, please specify	Click here to enter text.Explanation of the OECD specific instance procedure, the role of the NCP, rights and obligations of the parties, and procedural requirements under the OECD Guidelines.
3rd Meeting of the Working Group on Business and Human Rights (NAP/BHR process)	14-Jan-2025	Astana	Other	10-50	Co-organised	<input checked="" type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input checked="" type="checkbox"/> Other, please specify	Co-organised by the NCP Secretariat and the Ministry of National Economy, with participation of UNDP; discussion on UNGPs-related recommendations and integration of human rights considerations into procurement, investment agreements, and due diligence approaches.
Working Group meeting on Business and Human Rights (NAP/BHR process): National Baseline Assessment and due	04-Feb-2025	Astana	Other	10-50	Organised	<input checked="" type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input type="checkbox"/> Academia	Review of National Baseline Assessment findings; discussion on practical steps for due diligence, access to remedy, and the NCP's role as a

diligence						<input checked="" type="checkbox"/> Government <input checked="" type="checkbox"/> Other, please specify	platform for dialogue, consultation, and potential mediation.
Working Group meeting on Business and Human Rights (NAP/BHR process): discussion of updated recommendations and inputs from public councils	19-Feb-2025	Astana	Multi-stakeholder working group meeting	20	Co-organised	<input checked="" type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input checked="" type="checkbox"/> Other, please specify	Organised by the NCP Secretariat with support of the Ministry of National Economy and UNDP; discussion of draft recommendations for the NAP/BHR; presentation of analytical inputs based on responses from public councils (central and local levels).
Final meeting of the Working Group on Business and Human Rights (NAP/BHR process)	21-Feb-2025	Astana	Multi-stakeholder working group meeting	20	Co-organised	<input checked="" type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input checked="" type="checkbox"/> Other, please specify	Finalisation and discussion of consolidated recommendations for the NAP/BHR across thematic blocks (labour, procurement, due diligence, access to remedy, corporate responsibility); confirmation of continued coordination with MNE and UNDP.
Consultative meeting with the Adviser to the Commissioner for the Protection of Entrepreneurs' Rights (Business Ombudsman) on the OECD Guidelines and the role of the NCP	14-Nov-2025	Astana	Meeting	3	Organised	<input checked="" type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input type="checkbox"/> Government <input type="checkbox"/> Other, please specify	Presentation of the OECD Guidelines for Multinational Enterprises and the mandate, functions and procedures of the National Contact Point of Kazakhstan. The meeting included an exchange of views on the role of the NCP as a non-judicial grievance mechanism and its potential contribution to supporting the protection of entrepreneurs' rights. The parties discussed opportunities for further cooperation and agreed on the importance of maintaining dialogue and collaboration, as appropriate, in order to promote responsible business conduct and improve awareness of available grievance and remedy mechanisms.

Additional comments:

The events listed above reflect the NCP's core promotional and outreach activities during the reporting year. They include NCP-organised and co-organised consultations, educational seminars and multi-stakeholder working group meetings carried out in the context of promoting the OECD Guidelines for

	<p>Multinational Enterprises and supporting the development of the National Action Plan on Business and Human Rights. The activities targeted a wide range of stakeholders, including government authorities, business representatives, trade unions, civil society organisations, academia and individual stakeholders, and were aimed at raising awareness of responsible business conduct, due diligence, access to remedy and the role of the NCP as a platform for dialogue and consultation.</p>
Total number of events:	10

TABLE 2

Presentations by the NCP to promote the Guidelines and/or the NCP in events organised by others

Title	Date (dd/mm/yy yy)	Location	Type of event	Size of audience	Targeted audience <i>Select all that apply.</i>	Organiser(s)	Theme of the intervention
Regional Civil Society Forum of Almaty Region	18-Sep-2025	Konaev, Almaty Region, Kazakhstan	Other	>100	<input type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input type="checkbox"/> Other, please specify	Akimat of Almaty Region	Presentation of the OECD Guidelines for Multinational Enterprises as a tool for responsible business conduct, stakeholder dialogue and access to remedy; role and mandate of the NCP as a non-judicial grievance mechanism.
XII Republican Civil Society Forum of Kazakhstan (Panel session: “Mediation and civil society: new horizons of interaction”)	15-Oct-2025	Astana, Kazakhstan	Other	50-100	<input type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input type="checkbox"/> Other, please specify	Ministry of Culture and Information of the Republic of Kazakhstan (with partner organisations)	Role of civil society in promoting responsible business conduct; overview of the OECD Guidelines and the NCP mechanism; mediation and non-judicial grievance mechanisms as tools for resolving business-related human rights issues.
Commemorative Event on the 120th Anniversary of the Trade Union Movement of Kazakhstan and the 35th Anniversary of the Federation of Trade Unions	10-Oct-2025	Astana, Kazakhstan	Conference	>100	<input type="checkbox"/> Business <input type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input type="checkbox"/> Other, please specify	Federation of Trade Unions of the Republic of Kazakhstan (FPRK)	Promotion of international standards on responsible business conduct and labour rights; presentation of the OECD Guidelines for Multinational Enterprises and the role of the NCP in dialogue, mediation and protection of workers' rights.

Additional comments:

The presentations listed above reflect the NCP’s engagement in events organised by other institutions, including trade unions, government bodies, academic institutions and civil society platforms. Through these interventions, the NCP presented the OECD Guidelines for Multinational Enterprises, explained its mandate and procedures, and contributed to awareness-raising on responsible business conduct, due diligence and access to remedy. Participation in externally

	organised events allowed the NCP to reach a broader and more diverse audience, strengthen cooperation with key stakeholders and integrate RBC-related discussions into existing national and sectoral dialogue platforms.
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Total number of events:	3
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TABLE 3
Other promotional materials produced by the NCP
 (see the drop-down menu under ‘Type of product’ for examples)

Title	Release date (dd/mm/yyyy)	Type of product	Description of activity (modalities)	Size of audience reached, if applicable	Targeted audience <i>Select all that apply.</i>	Theme of the intervention
Monograph “National Contact Point of Kazakhstan: Experience and Development Perspectives”	01-Jun-2022	Other	<p>The NCP Secretariat ensured the dissemination of the academic monograph “<i>National Contact Point of Kazakhstan: Experience and Development Perspectives</i>” (Economic Research Institute, 2022) to leading higher education institutions across Kazakhstan. The monograph provides an in-depth analytical overview of the institutional development of the Kazakhstan NCP, its mandate and procedures under the OECD Guidelines for Multinational Enterprises, international practices of NCPs, and the use of mediation as a non-</p>	<10	<input type="checkbox"/> Business <input type="checkbox"/> NGOs <input type="checkbox"/> Trade Unions <input checked="" type="checkbox"/> Academia <input type="checkbox"/> Government <input type="checkbox"/> Other, please specify	<p>OECD Guidelines for Multinational Enterprises; Responsible Business Conduct; institutional role of the NCP; mediation and non-judicial grievance mechanisms.</p>

			<p>judicial grievance mechanism. The publication also examines the role of responsible business conduct in sustainable development and public governance. The monograph was distributed to the following universities:</p> <ul style="list-style-type: none"> – Sh. Ualikhanov Kokshetau University; – Shakarim University (Semey); – Q University; – Alikhan Bokeikhanov University; – Karaganda Economic University of Kazpotrebsoyuz; – S. Toraighyrov Pavlodar University; – Maqsut Narikbayev University; – E. A. Buketov Karaganda University. <p>The dissemination aimed to strengthen academic, legal and policy-oriented understanding of responsible business conduct and to</p>			
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			support education and research on OECD standards among students, faculty members, researchers, and public sector professionals.			
OECD Guidelines for Multinational Enterprises: Information Brochure of the Kazakhstan NCP	25-Dec-2025	Brochure or similar	<p>In accordance with the NCP Promotion Plan 2025–2027, the NCP Secretariat developed an informational brochure dedicated to the OECD Guidelines for Multinational Enterprises and the mandate, functions and procedures of the Kazakhstan NCP. The brochure explains the core principles of responsible business conduct, due diligence expectations, the specific instance mechanism, and the role of the NCP as a platform for dialogue, consultation and non-judicial dispute resolution. The brochure is publicly available and accessible to all stakeholders, including through the</p>	<input checked="" type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input checked="" type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input checked="" type="checkbox"/> Other, please specify	OECD Guidelines for Multinational Enterprises; responsible business conduct; due diligence; access to remedy; role and procedures of the National Contact Point.	

			NCP website, and was used during outreach, consultation and awareness-raising activities.			
OECD–FAO Guidance for Responsible Agricultural Supply Chains	16-Oct-2025	Other	<p>The NCP Secretariat ensured the translation of the OECD–FAO Guidance for Responsible Agricultural Supply Chains into national languages.</p> <p>The translated guidance was published on the NCP website and made publicly available to support awareness and practical understanding of responsible business conduct and due diligence in agricultural supply chains among stakeholders in Kazakhstan.</p>		<input checked="" type="checkbox"/> Business <input checked="" type="checkbox"/> NGOs <input checked="" type="checkbox"/> Trade Unions <input checked="" type="checkbox"/> Academia <input checked="" type="checkbox"/> Government <input checked="" type="checkbox"/> Other, please specify	OECD–FAO Guidance; due diligence; responsible agricultural supply chains; responsible business conduct.

PART 2: SPECIFIC INSTANCES

For all specific instances that are currently IN PROGRESS:

Names of parties⁵	Date received (dd/mm/yy)	Submitter type (NGO, trade union,, etc— see list in reporting form)	Industry sector (Construction, manufacturing, etc—see list in reporting form)	Country/ies where the issues are taking place	Themes (MNE Guidelines chapters)	Date of initial assessment (leave blank if pre-IA)	Link to OECD database and/or public statement, if available	Did the NCP coordinate with other NCPs in the handling of this specific instance? If yes, which NCP(s).
Individual submitter (resident of...)/ QAMAR AL-DHAKAA AL-SAHABI for Information Technology (QDS IT)	24-Sep-2025	Individual(s)	Other, please specify Information Technology	Saudi Arabia	Chapter II (General Policies – due diligence and grievance mechanisms), Chapter III (Disclosure), Chapter IV (Human Rights – remuneration)		Not yet available	Yes – coordination with the Brazilian NCP

⁵ If the NCP's case-handling procedures prevent disclosing such information while the case is pending, please include generic information such as 'a company active in such sector' or 'an environmental NGO'.

Additional comments:	
Total number of specific instances in progress:	1