

**Action Plan**  
**National Contact Center in the Republic of Kazakhstan (NCC) for 2024**

<b>№</b>	<b>Name of the activity</b>	<b>Form finalization</b>	<b>Due date</b>	<b>Responsible executors</b>
<b>1. Regulatory legal support of NCC activity</b>				
1	Re-approval of the Statutes of the NFPs and the Secretariat	Order	June	MNE, NCP Secretariat
2	Re-approval of the Procedure for Addressing Allegations of Violations of the Organization for Economic Cooperation and Development Guidelines for Multinational Enterprises	Order	June	MNE, NCP Secretariat
<b>2. Operational and organizational issues</b>				
3	Formation and sending of the report on NCC activities for 2022	Report to the OECD, Report to the meeting of the OECD Engagement Council (hereinafter referred to as the Council)	Annually, when the date of the Board meeting is set	NCP Secretariat, MNE
4	Participation in meetings of the Working Group on Responsible Business Conduct of the OECD Investment Committee and the NFP Network	Analytical briefs, speeches, proposals, reports, press releases to the website	Continuously	MNE, NCP Secretariat
<b>3. Promotion and popularization of NCPs</b>				
5	Develop a strategic promotional plan with provisions for measuring awareness of the NFP and the Guiding Principles	Action Plan	July	NCP Secretariat, MNE
6	Translation and adaptation into English of the collective monograph "National Contact Center of Kazakhstan: Experience and Prospects of Development"	Monograph in English	As required	NCP Secretariat
7	Promotion of the Recommendation on the Role of the Government in the Development of the WBIA	Information in the GB	Continuously	MNE, NCP Secretariat
8	Translation and adaptation into Russian and Kazakh of the OECD Due Diligence Guidance for	OECD Guidelines in Russian and Kazakh	December	NCP Secretariat

	Responsible Business Conduct and selected industry guidelines	languages		
9	Participation in the development of the National Action Plan on Business and Human Rights	Participation in events	As required	NCP Secretariat, MNE
<b>4. Case studies in NCPs</b>				
10	Organization of a meeting of NFP members to consider specific cases (if there are appeals)	Protocol	As required	NCP Secretariat
11	Publication of information on the outcome of case studies (if any)	Conclusion	As required	NCP Secretariat
12	Collaboration with other NFPs on case studies	Letter	As required	NCP Secretariat